

# Life Changes Home Care, LLC

## SERVICE AGREEMENT

Period of Service: 0	Start of Care: enter start date
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Client: enter clients name	PAYER: Medicaid
Address: enter clients address	Address: 615 Howerton Court
City/State: enter city/ state	City/State: Jefferson City, MO
Zip: enter client zip code	Zip: 65102-6500
Phone: enter clients number	Tel #: 573-751-3425
Client #: enter 4 digit code from spectrum	Relationship: Insurance Provider

SERVICE	DAYS/WK	UNIT	RATE	COST
CDS	Enter number of days per week	Enter units	\$20.00 PER HOUR	Enter dollar amount

### DESCRIPTION OF SERVICES

**PAS SUPERVISORY VISITS WILL BE MADE QUARTERLY UNLESS OTHERWISE NOTED**

**TASKS** Personal Care Attendant will assist with Activities of Daily living as needed.

I understand that mileage or car fare may be charged if an employee uses his/her personal vehicle to transport or run errands for me. I understand rates are subject to change and updated rates will be mailed out to me or I may receive them by contacting the Agency.

I will notify the Agency 4 hours in advance to cancel scheduled services. If an employee of the Agency arrives and is not needed and I have not notified the Agency

**NOTE:** Hourly services may be subject to a four (4) hour minimum charge. A monthly administration fee may be charged if medication management, basic care, or hourly services are not provided. All charges are due and payable in advance of services rendered. Initial payment may be prorated. Ongoing service requires payment be the 25<sup>th</sup> of the month prior to the month of service.

### Method of Payment

**Payment will be made by: State of MO** \_\_\_\_\_

I, the undersigned, understand that services delivered on Holiday's will be billed at one and one half (1.5) times the normal rate. Holidays include: New Year's Eve, New Year's Day, Easter, Memorial Day, July 4<sup>th</sup>, Labor Day, Thanksgiving, Christmas Eve, Christmas Day. Overtime billed at one and one half (1.5) times the normal rate. I, the undersigned, accept this service agreement and understand that I am fully responsible for the payment for services, supplies, and equipment provided by **Life Changes Home Care, LLC**

I understand that services are provided and billed monthly. Payment is due twice a month on the second and fourth Friday of each month for services to be rendered the following month. Short-term services are billed in advance of service rendered. I may cancel services at any time, however I remain responsible for the full amount due. Refunds will be prepared at the discretion of **Life Changes Home Care, LLC, Non-payment will result in cancellation of service.** I agree to respect the agency's right as an employer, and will not directly employ any staff provided by the agency, or I agree to pay a liquidation fee equal to four (4) weeks of service at (40) hours per week.

Client / Responsible Party Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Agency Representative Signature: \_\_\_\_\_ Date: \_\_\_\_\_

<b>Request for Services/ Inquiry</b>			
Date:	Enter referral date	Employee:	Law, Jeremy
Signature		Title:	CDS Coordinator

## Life Changes Home Care, LLC

<b>Client Information</b>			
Client Name:	Enter clients name	Social Security No:	Enter clients SSN
Address:	Enter clients address	City:	Enter city
State:	Enter state	Zip Code:	Enter zip code
Birthday:	Enter date of birth	Gender:	<input type="checkbox"/> Male <input checked="" type="checkbox"/> Female
Home #:	Enter phone number		
<b>Primary Physician</b>			
Physician Name:	Enter physician name	M.D orders needed	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
Hospital of Choice:	Enter hospital name		
<b>Insurance Information</b>			
Primary Carrier:	Medicaid	ID/ Policy #:	Enter dcn number

<b>Billing Information</b>			
Bill to:	State of MO	Relationship:	Insurance Provider
Billing Address:	615 Howerton Court, Jefferson City, MO 65102-6500		

Permission for service to begin given by: \_\_\_\_\_

Date:

Permission for service to begin received by: \_\_\_\_\_

Date:

Life Changes Home Care, LLC  
Home Care Assistance Plan of Care

### Goals

<b>BATH</b>	<b>ASSIST WITH DRESSING</b>	<b>CARE OF ENVIRONMENT</b>
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<input type="checkbox"/>	Bed bath	<input type="checkbox"/>	Total assist	<input type="checkbox"/>	Clean client's bedroom
<input type="checkbox"/>	Sponge bath	<input type="checkbox"/>	Minimal assist/reminders	<input type="checkbox"/>	Clean client's bathroom
<input type="checkbox"/>	Shower			<input type="checkbox"/>	Do client's laundry
<input type="checkbox"/>	Tub bath		<b>DIET</b>		
		<input type="checkbox"/>	Meal preparation		
	<b>ORAL CARE</b>	<input type="checkbox"/>	Feed		
<input type="checkbox"/>	Brush teeth	<input type="checkbox"/>	Assist		<b>MEDICATIONS</b>
<input type="checkbox"/>	Denture Care	<input type="checkbox"/>	Nothing by mouth	<input type="checkbox"/>	Medication reminders
<input type="checkbox"/>	Swabs			<input type="checkbox"/>	Family assists with meds
			<b>TRANSFER/ASSIST</b>		
	<b>HAIR CARE</b>	<input type="checkbox"/>	Support		<b>ELIMINATION</b>
<input type="checkbox"/>	Shampoo	<input type="checkbox"/>	Assist	<input type="checkbox"/>	Check voiding
<input type="checkbox"/>	Comb	<input type="checkbox"/>	Confined to bed	<input type="checkbox"/>	Check bowel movement
		<input type="checkbox"/>	Reposition	<input type="checkbox"/>	Change diaper/pad
		<input type="checkbox"/>	Fall risk	<input type="checkbox"/>	Incontinent of urine
				<input type="checkbox"/>	Foley catheter
				<input type="checkbox"/>	External catheter
	<b>SHAVE</b>			<input type="checkbox"/>	Suprapubic catheter
<input type="checkbox"/>	Electric		<b>EQUIPMENT/SUPPLIES</b>	<input type="checkbox"/>	Incontinence
<input type="checkbox"/>	Face			<input type="checkbox"/>	Gait belt
<input type="checkbox"/>	Underarm			<input type="checkbox"/>	Walker
<input type="checkbox"/>	Legs			<input type="checkbox"/>	Nutritional
				<input type="checkbox"/>	Wound supplies
				<input type="checkbox"/>	Cane
				<input type="checkbox"/>	Wheelchair
				<input type="checkbox"/>	Hearing Aid
		<input type="checkbox"/>	Bedside commode		<b>SAFETY</b>
	<b>BEDMAKING</b>	<input type="checkbox"/>	Hospital bed	<input type="checkbox"/>	Side rails
<input type="checkbox"/>	Occupied	<input type="checkbox"/>	Hoyer lift	<input type="checkbox"/>	Pathways clear
<input checked="" type="checkbox"/>	Unoccupied				
<input type="checkbox"/>	Linen change				

<b>FOOTCARE</b>	<b>SKIN CARE</b>	<b>TRANSPORT</b>
<input type="checkbox"/> Clean nails	<input type="checkbox"/> Lotion	<input type="checkbox"/> Client Car
<input type="checkbox"/> Soak feet	<input type="checkbox"/> Powder	<input type="checkbox"/> Employee car
<input type="checkbox"/> Paint nails	<input type="checkbox"/> Deodorant	<input type="checkbox"/> Accompany client
<b>Special instructions</b>		
Pets <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		
Communication:		
	<b>Mental Status</b>	<b>Physical Status</b>
	<input type="checkbox"/> Alert/ Oriented	<input type="checkbox"/> Ambulatory
	<input type="checkbox"/> Disoriented	<input type="checkbox"/> Needs Assistance to walk
	<input type="checkbox"/> Anxious/ Agitated	<input type="checkbox"/> Bedfast
	<input type="checkbox"/> Forgetful	<input type="checkbox"/> Wheelchair

Employee Signature/Title \_\_\_\_\_ Date: \_\_\_\_\_

## Life Changes Home Care, LLC

### SERVICE REQUEST FORM

Referral Date: <b>enter referral date</b>	Referral taken by: <b>Law, Jeremy</b>
Referred By:	
<b>Client Name: enter clients name</b>	<b>Payer Name: Medicaid</b>
<b>Address: enter clients address</b>	<b>Address: 615 Howerton Court</b>
<b>City/State: enter city / state</b>	<b>City/State/Zip: Jefferson City, MO, 65102-6500</b>
<b>Zip: enter zip code</b>	<b>Relationship: Insurance Provider</b>
<b>Tel # enter clients phone number</b>	<b>Emergency Status: Full Code</b>

<b>Client SS# enter client ssn</b>	<b>Power of Attorney: None</b>
<b>Medicare #</b>	<b>Physician Name: Dr. Carol Stanford</b>
<b>Medicaid # enter clients Medicaid number</b>	<b>MD Tel #:</b>
<b>Date of Birth: enter clients date of birth</b>	<b>MD Fax #:</b>

Services	Days Per Week Enter Number of Days	UNIT  Enter Units	<input type="checkbox"/> BATHING <input type="checkbox"/> <input type="checkbox"/> CLEANING <input type="checkbox"/> <input type="checkbox"/> DRESSING <input type="checkbox"/> <input type="checkbox"/> LAUNDRY <input type="checkbox"/> EXERCISING <input type="checkbox"/> <input type="checkbox"/> MEAL PREP <input type="checkbox"/> FEEDING <input type="checkbox"/> <input type="checkbox"/> ESCORT <input type="checkbox"/> GROOMING <input type="checkbox"/> <input type="checkbox"/> SHOPPING <input type="checkbox"/> TOILETING <input type="checkbox"/> <input type="checkbox"/> MED ASSIST <input type="checkbox"/> SKIN/HAIR CARE <input type="checkbox"/> TRANSFER *ASSIST ONLY
CDS			

**COMMENTS:** Please make sure that your personal care attendant uses spectrum voice technologies to clock in and out for their shifts daily.

**HCSS or Provider Agency: Life Changes Home Care, LLC**  
**Contact Name: Nashaunda Evans\_**  
**Address: 9504 E 63rd ST Suite 100, Raytown, MO 64133**  
**Telephone: (816)737-9540**

**Life Changes Home Care, LLC**

SERVICE CONSENT FORM  
I hereby grant permission to **Life Changes Home Care, LLC** to provide **HOME CARE SERVICES** to:

Client Name:	Enter Client Name	DOB:	Enter Birth Date
Street Address:	Enter Client Address	City/State/Zip:	Enter City, State Zip

Personal Assistance Service (Primary Home Care, Community Based Alternatives, Self-Pay)

HIPAA: The Notice of Privacy Practices provides information about how the Agency may use and disclose health information about my care in accordance with new federal privacy regulations. Specifically, the Agency may disclose information regarding my health care to the following family members / caregivers.

I acknowledge that I have received the agency's Notice of Privacy Practices \_\_\_\_\_

Clients Initials

Authorization is hereby given for the release of any and all medical information from my record, while I was a patient of a hospital, nursing home, private physician or other social services organizational to Life Changes Home Care, LLC It is understood that the exchange of such information is necessary to effect a comprehensive health plan on my behalf.

Living Will

Yes  No

Copy Obtained  Wants to execute one

This is to certify that I have received the Client Information Handbook that contains the following:

- Facts about Home Care Services
- Statement of Patient Rights and Responsibilities
- Rights of the Elderly (if applicable)
- Attendant Service Information
- Drug Testing Policy
- Home Safety Assessment
- Policy on Abuse, Neglect and Exploitation
- Advanced Medical Directives
- Handling of Complaints
- Emergency Plan
- Disposal Tips / Infection Control
- Guidelines for Identifying and Reporting Victims of Abuse and Neglect
- Other: \_\_\_\_\_

Medical Durable Power of Attorney

Yes  No

Name/Phone: Enter Name and Number \_\_\_\_\_

Client Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Agency Representative Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Life Changes Home Care, LLC

ADMISSION EVALUATION

Start of Care Date: Enter Date Services Will Start

Client Name: Enter Client Name Caregiver: Enter Care Giver Name

SSN: Enter Client Social D.O.B: Enter Client Birth Date

Address: Enter Client Address

City: Enter City State: Enter State Zip: Enter Zip

Home Phone: Enter Client Phone Number Other Phone: Enter Other #

	<b>ADVANCED DIRECTIVES</b>
	Durable Power of Attorney <input type="checkbox"/> Yes <input type="checkbox"/> No
<b>Emergency Contact</b>	
Name: <u>Enter Name</u>	Name: <u>Enter Name</u>
Address: <u>Enter Address</u>	Address: <u>Enter Address</u>

City:	Enter City	State/ Zip:	Enter State and Zip	City:	Enter City	State/ Zip:	Enter State and Zip
Home Phone:		Enter Number		Home Phone:		Enter Number	
Relationship:		Enter Number		Relationship:		Enter Number	
May we contact this person: <input type="checkbox"/> Yes <input type="checkbox"/> No				May we contact this person: <input type="checkbox"/> Yes <input type="checkbox"/> No			

Emergency contact notified of responsibility:  Yes  No

Client's Primary Physician: Enter Physician Name Living will:  Yes  No

Phone: Enter Phone # Location of will: Enter Location

Hospital of Choice Enter Copy requested:  Yes  No

Hospital Address Enter Copy received  Yes  No

Hospital Phone Enter Do not Resuscitate Order  Yes  No

Type of service CDS Copy in home  Yes  No

## Life Changes Home Care, LLC

MEDICATION PROFILE
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CLIENT Enter Name PHARMACY

PHYSICIAN  ADDRESS

ALLERGIES  PHONE

DOB: Enter Date of Birth HEIGHT:  WEIGHT:

Date	DRUG NAME	DOSE	FREQ	ROUTE	(N) New or (C) Change	COMMENTS	D / C Date	Signature

## Life Changes Home Care, LLC

### New Client Processing Checklist

The following is a checklist of items required during processing:

Name Enter Client Name

Service Date Enter Date Services Started

Title \_\_\_\_\_

Department CDS

**Type of Ways to Pay (check one)      Services Applied for (check one)**

- Private Pay
- Medicaid Assistance
- Private Insurance Provider
- Payment Arrangements

- Non-clinical in Home Care
- Non-clinical Private Duty
- Skilled Clinical Services
- Companion Care
- Independent Contractor

**Paperwork to be completed**

- Request for Service/ Inquiry
- Service Request Form
- Service Consent Form
- Admission Evaluation
- Client Profile 1
- Client Profile 2
- Emergency and Contact Info
- Client Functional Assessment
- Kansas City Local ID App
- 2643A Form MO Tax Withholding Form
- SS-4 Form
- MO Unemployment Tax Registration
- Service Agreement Form

- Medication Profile
- Copy of Insurance Card
- Copy of Social Security Card
- Copy of Identification

**Packets/ Information Given to Client**

- Home Fall Prevention Form
- Infection Control Considerations

- Client Handbook